



Certificate CH12/1859

The management system of

API assistance professionnelle informatique SA

Av. des Boveresses 42
CH - 1000 Lausanne 21



has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2011

For the following activities

**Consulting
Systems Integration
Managed Services**

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization

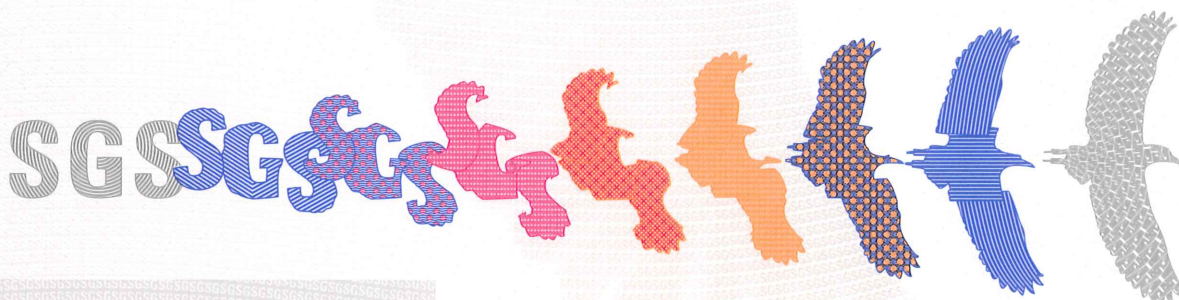
This certificate is valid from 8 December 2012 until 8 December 2015
and remains valid subject to satisfactory surveillance audits
Re certification audit due before 30 August 2015
Issue 1. Certified since 08 December 2012

Authorised by



SGS Hong Kong Limited Systems & Services Certification
28/F., Metropole Square, 2 On Yiu Street
Siu Lek Yuen, Shatin, N. T., Hong Kong

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